UCUES SURVEY REPORTING SYSTEM (AND RELATED TOOLS)

Tech ID: 18053 / UC Case 2009-054-0

ABSTRACT

GET FEEDBACK FROM COMPLETED PROJECTS

Occupant surveys are an invaluable source of information for improving the performance of buildings. Surveys allow you to objectively gauge which building services and design features are working and which aren't, and to prioritize the steps needed to improve occupant satisfaction and workplace productivity.

EASY AND POWERFUL

The Center for the Built Environment (CBE) has developed a cost-effective web-based survey that takes approximately ten minutes to complete. The survey is intuitive and streamlined, it preserves the confidentiality of respondents, and controls access in order to maintain data integrity.

IMPROVED DECISION MAKING

As soon as the survey is completed, reports are immediately available via a password protected website, and they can be printed directly or downloaded into other documents. These easy-to-understand reports will help you:

Evaluate the effectiveness of building service providers

Justify facility expenditures to management

Assess the effectiveness of improvements

Stay aware of the occupants' perceptions of the building

Enhance communication between corporate real estate, facility operators, and building occupants

GET A LEED CREDIT

The survey's thermal comfort section provides the information you will need to get credit 7.2—thermal comfort verification—with LEED-NC version 2.2. For more information about using the survey for this LEED credit, please see our survey users page.

CORE QUESTION AREAS

The standard survey includes questions on the following key aspects of the indoor environment:

Office Layout

Office Furnishings

Thermal Comfort

Air Quality

Lighting

Acoustic Quality

Cleanliness and Maintenance

General Comments

OPTIONAL SURVEY AREAS AVAILABLE

CBE has developed additional question sets to gather information on specific aspects of the workplace environment. When needed, CBE can develop modules to investigate new topics. The modules currently available include:

Accessibility

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INVENTORS

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OTHER INFORMATION

KEYWORDS

software survey website

CATEGORIZED AS

» **Computer**

» Software

RELATED CASES

2009-054-0

Building and Grounds

Maintenance Service

Commute

Conference and Training Rooms

Court Work

Daylighting

Laboratories

Office Support Equipment

Operable Windows

Raised Floor and Floor Diffusers

Restrooms

Safety and Security

Wayfinding

TAKE A DEMO

To see the entire core survey, open the Occupant IEQ Survey Demo. You may also preview a sample of the IEQ Reporting Tool. To learn about the development of the survey tools, go to the survey research page

OPERATION AND MAINTENANCE (OM) SURVEY

To complement our occupant survey, CBE has developed a prototype survey designed to gather information on building performance from the perspective of operations and maintenance staff. To take a demo of the OM Survey, click here.

CONTACT US FOR MORE INFORMATION

These survey resources are available for CBE industry partners, and to the building industry at large. For a list of survey implementation costs, please click here (PDF 125K). For more information, please send us an email or call us at (510) 642-4950.

Occupant Indoor Environmental Quality (IEQ) SurveyTM

http://www.cbe.berkeley.edu/research/survey.htm

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